



# EC911 WHAT'S NEW

July 2015

## LAUNCH OF OUR NEW CAD SYSTEM

In June of 2015 we launched our new Computer Aided Dispatch (CAD) System.

A Regional Partnership Grant from the Province of Alberta, through our membership, made possible several innovations including the New CAD system which all members benefit from.

*“Response to the new system has been overwhelmingly positive”- I can't imagine how we did without”*

- AJ Keller, CAO

## INET PUBLIC SAFETY AWARDED CONTRACT TO BUILD

After a thorough exploration of Emergency dispatch CAD vendors, iNet was contracted to build a CAD system that would take EC911 into the future. The browser based platform provides EC911 with abilities to manage emergency events like never before. With unprecedented flexibility, and with new emergency event management abilities, the dispatch process was brought to life. New records-keeping abilities allow Fire Departments real-time reporting and has eased the burden on Departments to report statistics to their Municipalities.

### The System is feature rich!

#### Managing Burn Permits

For example: It's not uncommon during “burn season” to have 2-300 permitted burns registered at any one time. The system keeps them all straight and helps minimize unfounded responses to reports of Fire Events that are actually controlled burns.

#### Next Generation 911?

We're on the right path ..... while the architecture is still uncertain, tomorrow's world will deal with “text with 9-1-1” rapid exchanges of information, and new data streams from a wide array of devices. IP technologies will increasingly be the foundation.

“It's secure, It's reliable It's cost effective and now it's ours!

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*“The on-line reporting tool is powerful. It keeps my members and Crew Chiefs focused on what they do best  
“Emergency Response”- Chief Cliff Bethune,  
Wainwright F&R*

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## MOVING FORWARD

There is still a lot lot of work to do in fine-tuning and in encouraging our departments to use this powerful new tool with a view to getting as much out of it as possible. Fire Departments are discovering new capacities with the on-line tool as are our Dispatchers.